

# COVID-19

## Rapid Response Team

### *Keeping You Safe*



#### COMMITTED TO SAFETY FIRST

Let's talk about how hospice can help you achieve your goals.

#### How can we help keep you and your patients safe?

Do you have processes for your community that we can follow?

Do you have special clinical requirements that we can support?

Do you have a shortage of PPE? If so, we are happy to lend PPE until yours is received.

#### Kindful is committed to creating a safe environment for

- Patients
- Referral sources
- Team members
- Family of our team members (They may be a clinician but they are also a parent)
- Our communities at large

#### The purpose of Kindful's Rapid Response Team

- Review standards and set policies
- Adjust policies as necessary
- Establish safety protocols
- Manage return to work scenarios
- Review patient cases of exposure or symptoms
- Review team member cases of exposure or symptoms
- Manage testing protocols

#### Examples of our policies at work

- All long term care patients are seen by Kindful clinicians in PPE per community policy
- Any patient who has reported exposure or shows symptoms are seen by clinicians in PPE per community policy
- Home based, non exposed, non symptomatic patients are seen in standard PPE (gloves, mask, eye protection)
- For senior communities with positive patients, Kindful can provide a dedicated clinician to see positive patients to help reduce cross exposure between positive and negative patients
- Return to work guidelines follow the CDC recommendations related to exposure and symptoms, use of PPE and other factors to determine high, medium or low risk levels with each risk level having an appropriate return to work guideline
- Weekly PPE inventory calls to make sure Kindful team members have adequate access to PPE
- Ongoing education for all staff and all service locations
- Reduce clinician gatherings to reduce likelihood of cross contamination
- Embrace video visits, phone visits and provide unique technology to connect digitally